

# TRUCK MASTER® LIFTGATE WARRANTY

## (North America)

#### **Holland's Commitment:**

Holland warrants the commercial product known as the Truck Master<sup>®</sup> "Direct Hydraulic (DH)" Liftgate, when properly installed on your vehicle, to be free from defects in material and workmanship under normal use and service for a period of five (5) years from the date of manufacture.

### **Materials and Workmanship:**

If any Truck Master<sup>®</sup> Liftgate component is determined to have a defect in material or workmanship, Holland will cover the cost to repair or replace the product or part. Holland will provide a reasonable labour allowance for removal, and repair or replacement, and will provide you with parts or reimburse you for parts at your acquisition cost, provided that this does not exceed the suggested list price.

### Your Responsibilities:

You are responsible for proper installation, operation and maintenance as specified in our applicable publications on Truck Master<sup>®</sup> Liftgates and for using the product in recommended applications and capacities. You are required to obtain prior authorization from Holland or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us for review and evaluation.

#### **Exclusions and Limitations:**

This warranty does not cover any Truck Master<sup>®</sup> Liftgate or component that fails, malfunctions or is damaged as a result of accident, abuse, or improper use. THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO COVERED TRUCK MASTER<sup>®</sup> LIFTGATES. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR USE FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR ANY KIND.