

AQUATICS SUPERVISOR SCHOOL



DATE: MAY 19, 2021
LOCATION: ZOOM
TIME: 5:30 - 8:00 PM

REGISTRATION INFORMATION

Aquatics Supervisor School is a pre-season training opportunity geared towards aquatics staff in a supervisory role such as: Head Lifeguards, Aquatics Directors and Supervisors, and Pool Managers. Participants will build and develop an understanding of best practices for aquatics supervision! **All participants will receive a certificate of completion.**

Town/Org: _____ **Contact:** _____

Phone: _____ **Email:** _____

ATTENDEES: **Fee is \$10 per person.**
If registering more than 10 participants, please use additional forms.

1.	6.
2.	7.
3.	8.
4.	9.
5.	10.
TOTAL:	

PAYMENT OPTIONS:

☐ **Check** (payable to: "CRPA," 135 Day St., 2nd Floor, 2H, Newington, CT 06111) ☐ **Invoice** ☐ **Credit Card**

PLEASE NOTE: Payment must be received by **5/18/21** in order to have access to the Zoom Meeting. **Zoom meeting access information will NOT be provided unless payment is received.**

CANCELLATION & REFUND POLICY:

There will be no refunds for cancellations after **5/14/21**. Cancellations must be received in writing via email to info@crpa.com or val@crpa.com. Registrants that do not participate in the meeting without cancelling prior to this date will be billed the **full amount**.

Please contact CRPA with any questions: 860 721 0384 | info@crpa.com | www.crpa.com

AQUATICS SUPERVISOR SCHOOL



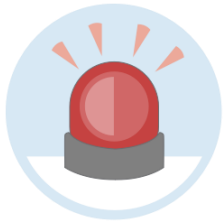
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WELCOME REMARKS: 5:30 - 6:00 PM

Introductions from the CRPA Aquatics Section Co-Chairs: Bailey Dailey, Recreation Supervisor for Winding Trails, and Courtney Hewett, Director of Parks and Recreation for the Town of Plainville.

BREAKOUT SESSIONS: 6:00 - 8:00 PM

Lifeguards: Training Like First Responders



Jaimie Clout, Aquatics Supervisor, City of Bristol Parks, Recreation, Youth & Community Services

Lifeguards play a vital community role in providing pre-hospital, emergency medical care to those in need and are often the “first” first responders to a medical or traumatic emergency. When minutes matter, most towns and cities have 4-12 minute response times for EMS to arrive. With training trends proposing requiring continuing education for lifeguards, it is important to train like the true first responders you are.

Expecting the Unexpected



Bailey Dailey, Recreation Supervisor, Winding Trails, Inc.

Courtney Hewett, Recreation Director, Plainville Recreation

When the unexpected happens at your facility, are you prepared? As a supervisor you must be ready for all different types of emergencies and be able to respond accordingly at a moment's notice. This session will be a roundtable discussion to explore different reactions to real-life scenarios and situations.

First Year Supervisors: What to Expect



Tara Shayler, Waterfront Director, Winding Trails, Inc.

Winding Trails Leadership Team

Is this your first year as a Supervisor? Join us for this session, we will talk about what to expect as a first year Supervisor and how to juggle the moving from co-worker to supervisor. This will be a roundtable discussion where participants will learn tips and tricks for navigating this transition in the upcoming summer season. Bring your questions and learn from an experienced leadership team.

I'd Like to Speak With Your Supervisor!



Kristin Rebelo, Aquatics Director, Newtown Community Center

An aquatics supervisor's role on the pool deck is multifaceted. It involves successful navigation of high-stress situations, from water emergencies to conflict resolution. Every day, you could be placed in a situation where you must work with patrons and employees to find solutions to any number of problems. When a situation arises, supervisors need to react appropriately and efficiently, with the goal of ensuring a quality experience for all patrons. This session will use real-life scenarios to help you develop the critical thinking skills needed to diffuse common situations that may occur at your facility, as well as the not-so-common conflicts that could arise.