CRPA Spring Quarterly Tuesday, April 4, 2023

Schedule:

Location: 9:30 - 10:00 am: Registration Wickham Park **Emerald Room (in Irish Garden)** 10:00 am - 12:00 pm: CT Trails Day! How to Get Involved 0.2 **1329 West Middle Turnpike** CELI'S Manchester, CT 06040 12:00 - 1:00 pm: Lunch Park Directions: Please reference map on page 3. 1:00 - 3:00 pm: **Customer Service for Municipal** Upon arrival, inform gate attendant you are with the Personnel: Dealing with 1st Amendment CRPA event. Follow signs to the Irish Garden. Audit Videos 0.2 CEU's A A AND A AND A YOUR LOGO COULD BE HERE! Interested in Sponsoring Lunch? Call or email CRPA for more information! 860.721.0384 • info@crpa.com Payments must be received by 3/24/23. No refunds for cancellations after 3/24/23. **EGISTRATION:** Registrants that do not show without cancelling prior to this date will be billed the full amount. Town/Org: Email: Phone:

Address:	City:	State: Zip:
1:	Title:	🗖 CRPA (\$35) 🗖 Non-Member (\$45)
2:	Title:	🗖 CRPA (\$35) 🗖 Non-Member (\$45)
3:	Title:	🗖 CRPA (\$35) 🗖 Non-Member (\$45)

(If more than 3 attendees, please use a 2^{nd} form)

PAYMENT INFORMATION

Total: \$

Invoice Check Credit Card (CRPA will email you an invoice which is payable online)

CANCELLATIONS, REFUNDS, AND LIABILITY

CANCELLATIONS/REFUNDS: No refunds will be issued for cancellations made after 3/23/23. Cancellations must be received in writing via email to info@crpa.com or val@crpa.com. Should CRPA cancel the event or the event be canceled due to a government shutdown (force majeure) your choice of either a refund or a credit for the 2024 event will be issued. Please note, all refunds will be issued via check, regardless of initial method of payment.

PHOTO RELEASE: CRPA, Inc. reserves the right to use photos of attendees for marketing purposes including but not limited to: print advertisements, online, and social media.

LIABILITY: CRPA, Inc. and Wickham Park and their employees and volunteers will not be responsible for any injury, illness, exposure to illness, loss or damage that may occur to the attendee, nor to the attendee's employees from any cause whatsoever, prior, during, or subsequent to the period outlined on this registration. The attendee, on submitting this registration to CRPA, expressly releases and agrees to hold harmless the above-mentioned CRPA, Inc. and the Wickham Park and their employees and volunteers from any and all claims for such loss, damage, injury, illness, or exposure to illness. Attendee(s) are personally responsible for observing health and safety guidelines and/or laws outlined by the federal, state, and local authorities including but not limited to: wearing face coverings, maintaining social distance, and/or sanitization standards.

CRPA Spring Quarterly Tuesday, April 4, 2023

10:00 am - 12:00 pm: CT Trails Day! How to Get Involved Presented By: Chuck Toal & Clare Cain

Come learn how your town can participate in CT Trails Day! This 2-part presentation will introduce participants to the rich history of Connecticut Trails Day (the largest Trails Day event in the nation), as well as the Blue-Blazed Hiking Trail System (CT's largest hiking trail network). CT Trails Day and the Blue-Blazed Hiking Trail System are programs of the Connecticut Forest & Park Association (CFPA), the state's oldest conservation organization.

CT Trails Day is celebrating its 30th year. This annual celebration brings together thousands of CT residents to enjoy outdoor guided events and explore our special natural spaces. We will review the registration process, tips for leading a great event, we'll go for a hike and talk through some best practices and share tips and resources for how your organization can be a part of the nation's largest trails celebration.

The Blue-Blazed Hiking Trail System offers 825 miles of hiking adventure in CT. The trail system touches 96 towns and crosses all types of land ownership. We'll discuss how the system has grown and evolved over time, some exciting developments, how we are managing for climate change, our incredible volunteer force, and more.

This will be a fun and engaging presentation and we hope you leave inspired, ready to hit the trails, and get outside!

Attendees will learn: About National Trails Day and why trail awareness & advocacy is so important; The history of CT Trails Day and how to register & lead your own event; How to employ innovative trail engagement strategies for a successful CT Trails Day event; Introduction to the management and maintenance of the 825-mile Blue-Blazed Hiking Trail System, including trail sustainability and climate resilient strategies; Overview of CT Forest & Park Association (CFPA), volunteer opportunities, trainings, educational programs, and examples of how to work to engage the next generation of conservationists, advocates and trail leaders.

Chuck Toal spent over 40 years in the apparel and sporting goods manufacturing industry, most of which was with Wigwam Mills, Inc. a sock knitting mill in Sheboygan, WI as Director of Sales. A 20-year resident of Colchester CT, he and his wife moved to the village of Noank and retired from Wigwam in 2016. They have two sons and four grand kids.

For most of his life, Chuck has been active in land conservation, having been a past board member of the Connecticut Land Conservation Council, a founding member of the Colchester Land Trust and Director of Development for the Avalonia Land Conservancy.

Outdoor sports have been a thread though his life. He is an avid fly-fisherman, 2X sculler, kayaker, and downhill skier. Chuck has been the CT Trails Day Coordinator for the Connecticut Forest & Park Association since 2016 and has overseen its growth to over 250 events and thousands of boots on the trail each year.

Clare Cain has served as the Trails Director for the Connecticut Forest & Park Association (CFPA) since 2009. She is responsible for management of the 825-mile Blue-Blazed Hiking Trail System. Clare began her career leading conservation corps teams in Montana and Maine, and has a 20+ year career in sustainable trail design, volunteer coordination, partnership development, land protection, national scenic trail administration, strategic planning and recreational trail management. Clare is an avid hiker, backpacker and kayaker and lives in Old Lyme with her pup and partner.

1:00 - 3:00 pm: Customer Service for Municipal Personnel: Dealing with 1st Amendment Audit Videos Presented By: Kari L. Olsen, Partner Murtha Cullina LLP

Municipal officials and personnel are, by definition, dedicated to public service. Their job descriptions are uniquely governed not only by what their department head or supervisor needs, but also, by state law, local regulations and policies. As the general public often does not understand these competing demands, municipal employees may feel a greater tension between doing what their job lawfully demands and serving their local communities. Consequently, town and city employees can benefit from learning how to balance these often competing obligations by broadening their customer service skills in the municipal context. This program will explain why the best run towns and cities are increasing their focus on ways to better serve the public. The primary goal is to assist municipal personnel to be more skilled at creating a positive, respectful environment. By developing customer service skills, municipal employees will not only make their town or city a better place for them to work, but also improve the community in which their citizens choose to live. This session will also touch upon the recent First Amendment auditor visits and how you can best represent yourself and your municipality if and when they show up at your town hall.

Kari L. Olson is a partner in the firm's Litigation Department and the chair of the firm's Connecticut Municipal and Land Use practice groups. She received her B.S., Cum Laude, from the University of Connecticut and, in 1998, her J.D. with High Honors from the University of Connecticut School of Law. She was admitted to the Connecticut Bar in 1998. Ms. Olson concentrates her practice in general municipal law and land use litigation. She represents towns and municipal officials in all matters of general municipal governance and agencies, boards, commissions, developers and land owners in all matters of land use and real estate litigation. She has been recognized by <u>The Best Lawyers in America® in the area of Land Use and Zoning (Copyright 2019 by Woodward/White, Inc., Aiken, SC)</u>



