# **AQUATICS SUPERVISOR SCHOOL**



Town/Org:

LOCATION:

**DATE:** MAY 21, 2025 Winding Trails 50 Winding Trails Drive Farmington, CT 06032 5:30 - 8:30 PM

Contact:

### REGISTRATION INFORMATION

Aquatics Supervisor School is a pre-season training opportunity geared towards aquatics staff in a supervisory role such as: Head Lifeguards, Aquatics Directors/Supervisors, and Pool Managers. Participants will build and develop an understanding of best practices for aquatics supervision! All participants will receive a certificate of completion.

Phone: Email: _	
ATTENDEES: Fee is \$12 pp member dept./\$15 pp non member dept.  If registering more than 10 participants, please use additional forms.	
1.	6.
2.	7.
3.	8.
4.	9.
5.	10.
TOTAL:	
PAYMENT OPTIONS:	
□ Check (payable to: "CRPA," 135 Day St., 2nd Floor, 2H, Newington, CT 06111) □ Invoice □ Credit Card  PLEASE NOTE: Payment must be received by 5/9/25	

#### **CANCELLATION & REFUND POLICY:**

There will be no refunds for cancellations after 5/9/25. Cancellations must be received in writing via email to info@crpa.com or val@crpa.com. Registrants that do not participate in the meeting without cancelling prior to this date will be billed the full amount.

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TIME: 5:30 - 8:30 PM

#### WELCOME REMARKS: 5:30 - 6:00 PM

Introductions from the CRPA Aquatics Section Co-Chairs: Bailey Dailey, Recreation Supervisor for Winding Trails, and Jessica DiBattista, Recreation Supervisor for East Hartford Parks and Recreation.

### BREAKOUT SESSIONS: 6:00 - 8:30 PM



#### From Peer to Leader: **Navigating the Shift with Confidence**

Sara Sorrentino, Recreation Supervisor II, Wethersfield Parks and Recreation Transitioning to a supervisory role can be tricky - especially if you are now leading your friends on staff. This session will discuss what to expect and practical strategies to help you be an effective and confident supervisor!



#### Leading with Calm:

#### **Customer Service & De-escalation in Aquatics**

Winding Trails Waterfront Leadership Team

Learn how to support your team, handle tough guest interactions, and lead with confidence during high-stress moments on the pool deck. Perfect for supervisors and aquatic leaders!



#### "Flip Turn" Lifeguarding into a Career

Joe Milone, Southern CT State University

This workshop on careers in aquatics is designed to provide valuable insights into various job opportunities in the aquatic's profession. Participants will learn about career paths, and about skills and qualifications needed for the different positions. Careers in aquatics could include program managers/directors, lifeguards, instructors and coaches, small business owners, certified pool operators, youth programmers, and more. This session will highlight the importance of these careers and how to get there.



#### **Audits & In-Service...** A Match Made in Lifeguard Heaven!

Joshua Charette, Recreation Supervisor for Manchester Leisure, Family and Recreation & Samantha Charette, Recreation Lead, East Windsor Parks & Recreation



An important component of aquatic leadership is developing effective in-service practices to ensure that lifeguards are retaining skills from initial certification. Furthermore, established audit programs help reinforce practiced skills in a real life setting. Join Joshua Charette, Recreation Supervisor for Manchester Leisure, Family and Recreation and Samantha Charette, Recreation Lead for East Windsor Parks & Recreation as they discuss tips and tricks for engaging in-services and development of effective audit practices.