

# YANMAR WARRANTIES

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## YANMAR LIMITED WARRANTY

### What is Covered by this Warranty?

Yanmar warrants to the original retail purchaser that a new Yanmar TNV Series Industrial Engine will be free from defects in material and / or workmanship for the duration of the warranty period.

Note: Yanmar engines may be equipped with external components including, but not limited to: wiring harnesses, electrical devices, control panels, radiators, air filters, fuel filters, and / or exhaust systems that are supplied and / or installed by manufacturers other than Yanmar. For warranty information on such external components, please contact the machine or component manufacturer directly or see your authorized Yanmar dealer or distributor.

THIS WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. YANMAR SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, except where such disclaimer is prohibited by law. IF SUCH DISCLAIMER IS PROHIBITED BY LAW, THEN IMPLIED WARRANTIES SHALL BE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY.

### How Long is the Warranty Period?

The Yanmar standard limited warranty period runs for a period of **twenty-four (24) months or two-thousand (2000) engine operation hours**, whichever occurs first. An extended limited warranty of thirty-six (36) months or three thousand (3000) engine operating hours, whichever occurs first, is provided for these specific parts only: the cylinder block, cylinder head, crankshaft forging, connecting rods, flywheel, flywheel housing, camshaft, timing gear, and gear case. The Warranty Period for both the standard limited warranty and the extended limited warranty (by duration or operation hours) begins on the date of delivery to the original retail purchaser and is valid only until the applicable warranted duration has passed or the operation hours are exceeded, whichever comes first.

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## *Yanmar Limited Warranty - Continued*

### **What the Engine Owner Must Do:**

If you believe your Yanmar engine has experienced a failure due to a defect in material and / or workmanship, you must contact an authorized Yanmar industrial engine dealer or distributor within thirty (30) days of discovering the failure. You must provide proof of ownership of the engine, proof of the date of the engine purchase and delivery, and documentation of the engine operation hours. Acceptable forms of proof of delivery date include, but are not limited to: the original warranty registration or sales receipts or other documents maintained in the ordinary course of business by Yanmar dealers and / or distributors, indicating the date of delivery of the Yanmar product to the original retail purchaser. This information is necessary to establish whether the Yanmar product is still within the warranty period. Thus, Yanmar strongly recommends you register your engine as soon as possible after purchase in order to facilitate any future warranty matters.

You are responsible for the transportation of the engine to and from the repair location as designated by Yanmar.

### **To Locate an Authorized Yanmar Industrial Engine Dealer or Distributor:**

You can locate your nearest authorized Yanmar industrial engine dealer or distributor by visiting the Yanmar Corp., LTD. website at:

<http://www.yanmar.co.jp> (The Japanese language page will be displayed.) For English language “click” on “English Page.”)

- “Click” on “Network” in the website heading to view the “Yanmar Worldwide Network.”
- Choose and “Click” on the desired product group.
- “Click” on the Icon closest to your region.
- “Click” on the desired country or Associate company to locate your nearest authorized Yanmar industrial engine dealer or distributor.

You may also contact Yanmar by clicking on “Inquiry” in the website heading and typing in your question or comment.

### **What Yanmar Will Do:**

Yanmar warrants to the original retail purchaser of a new Yanmar engine that Yanmar will make such repairs and / or replacements at Yanmar’s option, of any part(s) of the Yanmar product covered by this Warranty found to be defective in material and / or workmanship. Such repairs and / or replacements will be made at a location designated by Yanmar at no cost to the purchaser for parts or labor.

## *Yanmar Limited Warranty - Continued*

### **What is Not Covered by this Warranty?**

This Warranty does not cover parts affected by or damaged by any reason other than defective materials or workmanship, including, but not limited to, accident, misuse, abuse, "Acts of God," neglect, improper installation, improper maintenance, improper storage, the use of unsuitable attachments or parts, the use of contaminated fuels, the use of fuels, oils, lubricants, or fluids other than those recommended in your Yanmar Operation Manual, unauthorized alterations or modifications, ordinary wear and tear, and rust or corrosion. This Warranty does not cover the cost of parts and / or labor required to perform normal / scheduled maintenance on your Yanmar engine. This Warranty does not cover consumable parts such as, but not limited to, filters, belts, hoses, fuel injector nozzles, lubricants and cleaning fluids. This Warranty does not cover the cost of shipping the product to or from the Warranty repair facility.

### **Warranty Limitations:**

**The foregoing is Yanmar's only obligation to you and your exclusive remedy for breach of warranty.** Failure to follow the requirements for submitting a claim under this Warranty may result in a waiver of all claims for damages and other relief. **In no event shall Yanmar or any authorized industrial engine dealer or distributor be liable for incidental, special or consequential damages.** Such consequential damages may include, but not be limited to, loss of revenue, loan payments, cost of rental of substitute equipment, insurance coverage, storage, lodging, transportation, fuel, mileage, and telephone costs. The limitations in this Warranty apply regardless of whether your claims are based on breach of contract, tort (including negligence and strict liability) or any other theory. Any action arising hereunder must be brought within one (1) year after the cause of action accrues or it shall be barred. Some states and countries do not allow certain limitations on warranties or for breach of warranties. **This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country.** Limitations set forth in this paragraph shall not apply to the extent that they are prohibited by law.

### **Warranty Modifications:**

Except as modified in writing and signed by the parties, this Warranty is and shall remain the complete and exclusive agreement between the parties with respect to warranties, superseding all prior agreements, written and oral, and all other communications between the parties relating to warranties. **No person or entity is authorized to give any other warranty or to assume any other obligation on behalf of Yanmar, either orally or in writing.**

### **Questions:**

If you have any questions or concerns regarding this Warranty, please call or write to the nearest authorized Yanmar industrial engine dealer or distributor or other authorized facility.

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*Yanmar Limited Warranty - Continued*

## **Retail Purchaser Registration**

**It is very important for the original retail purchaser to register the Yanmar product. Registration enables Yanmar to provide the best support for your Yanmar product.**

At the time of purchase, Yanmar highly recommends registering the retail purchaser's information through website <http://www.yanmar.co.jp> as soon as possible.

*If it is not possible to access the website, please contact the nearest authorized Yanmar industrial engine dealer or distributor.*